

A group of seven people are gathered around a long wooden table in a meeting room. They are looking at laptops and discussing work. The room has a framed picture on the wall and a window with blinds in the background. The image is overlaid with a semi-transparent blue and orange gradient.

# Customizations In NetSuite:

## *What to Know*

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Traditionally, application customization in on-premise or hosted cloud applications can be synonymous with high costs and long development times. Additionally, there is the very real fear that heavy customizations to an application can lock a company on the version the customizations were developed on because upgrading could break the code the customizations were built on.

### **Customizations in NetSuite**

True cloud platforms like NetSuite use a unified data model—the entire system and all elements are built on a single source of code. The “one source of truth” approach that the NetSuite platform is built on, in a true cloud, makes customizations and developing add-ons to the systems more secure and simplified.

NetSuite upgrades should not negatively affect or break any customizations in NetSuite that were done using NetSuite Leading Practices. To ensure your enhancements or custom code follows best practices, work with your in-house certified NetSuite expert or a NetSuite Solution Provider with experience in NetSuite customizations.

# How Upgrades work in NetSuite:

- Two major upgrades per year
- Every single NetSuite customer account is on the same version
- Ongoing minor upgrades throughout the year
- Release preview environment to test new features before go-live

# The SuiteApp Store

SuiteApps are applications that extend NetSuite for your industry and business needs, natively within the system, there are hundreds of SuiteApps available within the marketplace.

Most SuiteApps run completely inside NetSuite, hosted on the same servers and living in the same database as your NetSuite data. Some SuiteApps are integrations with other SaaS systems like marketing platforms, sales platforms and other business tools. Others are native applications that run inside of NetSuite for everything from CPQ to ticketing systems.

 [View all](#)      

You can search for SuiteApps by vertical, business need or how the app works within NetSuite (natively or within another application).

# Examples:

## Common Customizations within NetSuite

Every business has their own unique set of business processes. NetSuite services a wide variety of industries and verticals, which means that sometimes businesses need to enhance the out-of-the-box system to fit their needs.

Common customizations to NetSuite that Protelo has implemented for our clients include:

**SUITESCRIPT:** Build new functions, processes, and entire applications and host them in NetSuite.

**SUITETALK:** Seamlessly extend NetSuite to legacy systems and third-party vertical applications.

**SUITEBUILDER:** Personalize and configure NetSuite with easy-to-use, point-and-click tools.





## Benefits of Customizing NetSuite:

- Tailor NetSuite to Meet Your Exact Business Requirements
- Customize end-to-end processes to your precise company requirements
- Build new functionality, workflows and processes your business demands
- Connect to legacy and third-party applications and content providers
- Personalize roles to optimize individual and team productivity

NetSuite customizations done by a reliable NetSuite partner will have the same secure infrastructure backed by Oracle with guarantees to keep working through the bi-annual version upgrades.

***Want to talk through a customization or hear what we have done for customers like you?***

Whatever industry or sector you are in, our highly skilled NetSuite team at Protelo understands your business challenges and the solutions you need to succeed. Take advantage of our flexible service offerings, and benefit from an in-depth knowledge of business applications that will ensure you get the solution, licenses, services, and support that's right for you. For more information about NetSuite, or for a Free Product Tour, contact Protelo today!

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